



**RATEPAYERS
INFORMATION
2018**

WARREN SHIRE COUNCIL

The Ratepayers Report has been produced to provide a snap shot of Warren Shire Councils performance over the past twelve-month period and to identify our achievements in meeting the direction set under the Community Strategic Plan and our four-year Delivery Plan as approved by the community. This information also contains advice on Council, its staff, the budgets for various reporting areas and our contact details.

The information in this summary relates to the second year of the four-year plan (Delivery Plan) and allows the community to measure our progress against the performance targets. The full annual report identifies the ways that we have worked with the community and it also provides advice on how we work internally to grow and develop our staff to meet the current social and community needs.

WHO WE ARE

ELECTED MEMBERS OF COUNCIL 2016-2020

A WARD

Sarah Derrett
Heather Druce
Pauline Serdity

C WARD

Ron Higgins
Kevin Taylor
Katrina Walker

B WARD

Mark Beach
Milton Quigley (Deputy Mayor)
Rex Wilson OAM (Mayor)

D WARD

Andrew Brewer
Karlene Irving
Brett Williamson

MANAGEMENT TEAM

General Manager	Glenn Wilcox
Divisional Manager Finance & Administration	Darren Arthur
Divisional Manager Engineering Services	Rolly Lawford
Manager Health & Development	Maryanne Stephens

COUNCIL FUNCTIONS

The Council holds Ordinary meetings on the fourth Thursday of each month with no meeting in November and the December meeting being the first Thursday unless there is a change required. Such changes are advertised in the local newspapers. The meetings commence at 8.30 am and adjourn for lunch at 1.00 pm. Members of the public are welcome to attend these meetings. Council welcomes meetings with individuals and groups from the community.

All senior officers are available for interview; however, it is suggested that an appointment be made to ensure that time is made available and any information required may be obtained.

The Mayor is available for interviews at the Shire Chambers by appointment, which can be made by contacting the General Manager's Executive Assistant.

INTEGRATED PLANNING & REPORTING FRAMEWORK

The NSW Local Government, integrated planning and reporting framework has allowed the Council and community to identify the important long-term needs and wants of the community. The Community Strategic Plan recognises that the community would like its council to develop a safe and pleasant living environment, that has access to improving standards of roads and other infrastructure and that it is working towards a more sustainable financial and environmental future.

The outcomes are reported against our five Delivery Program Action areas (Year two of a four-year plan):

- Social (20 requirements)
- Economic (6 requirements)
- Infrastructure (10 requirements)
- Environment (10 requirements)
- Governance (7 requirements)

Criteria	Meeting Outcomes or complete	Developing Outcome	Ongoing and working with the Community
Social 20	14	3	3
Economic 6	6	-	-
Infrastructure 10	7	3	-
Environment 10	6	4	-
Governance 7	6	1	-

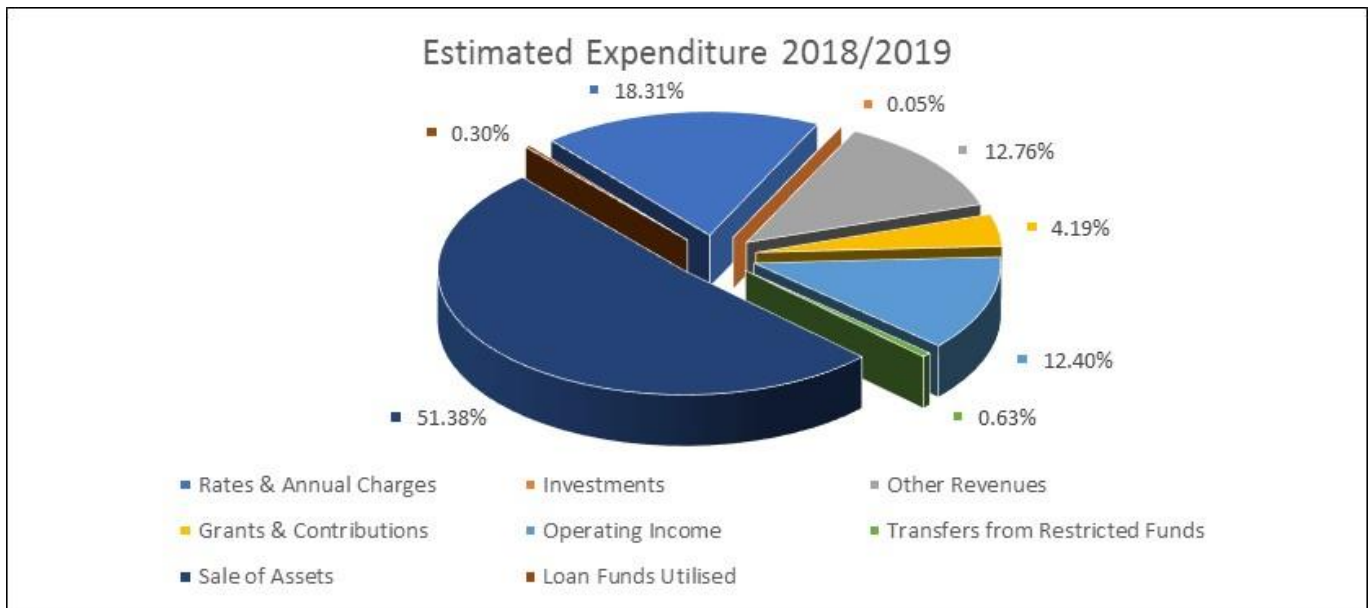
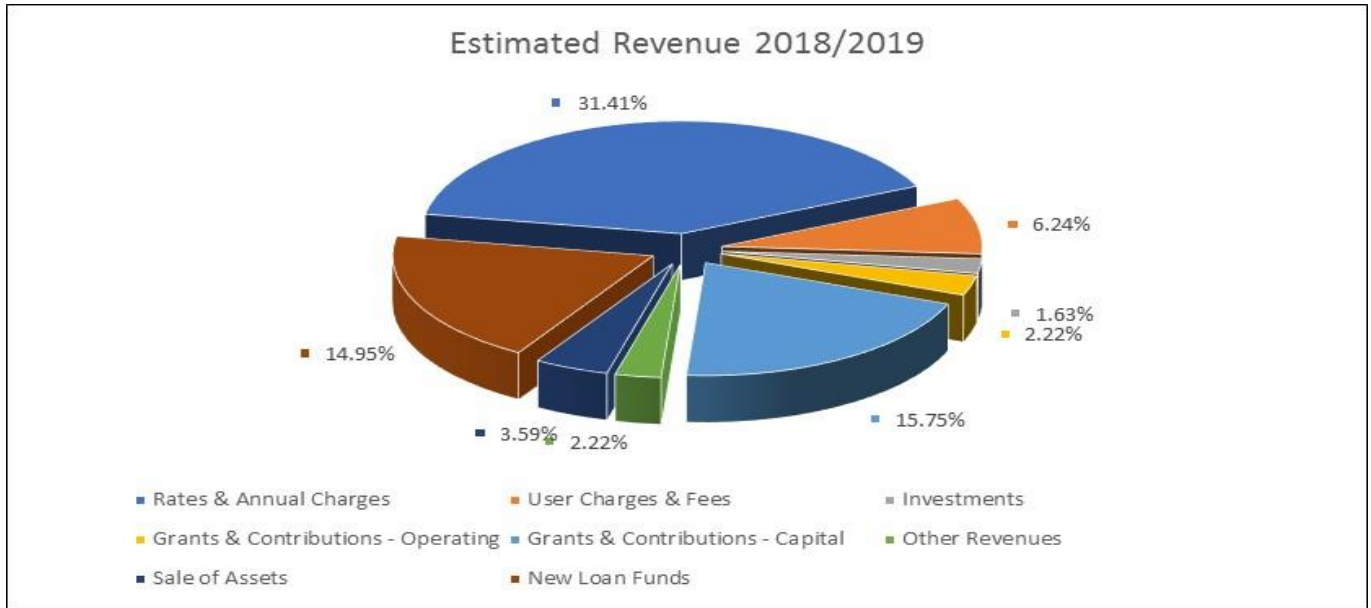
With limited resources (skills, labour, time and money) we cannot achieve everything at once. The four-year Delivery Program is reviewed annually to determine which objectives set out in the Community Strategic Plan can be achieved within Council's available resources, and an Operational Plan of actions for the coming financial year is created. This ensures that Council's long-term planning is consistent with the current and future needs of the community.



Public Meeting at Collie 10 April 2018 – Draft Village Enhancement Plan

FINANCIAL MANAGEMENT

Councils are funded from Rates and charges and from Grant funds from both the Federal and State Governments. The charts below provide a visual overview of how Council receives its income and provides advice on our estimated areas of major expenditure for the 2018/19 financial year.



RATING ISSUES

Council's levy rates under the Local Government Act 1993. General rates are based on land values as determined by the Valuer General every three years. Council is using a base date of valuation of 01/07/2016. The total revenue raised is capped each year by the State Government's Rate Pegging legislation and the percentage increase is determined by the Independent Pricing and Regulatory Tribunal (IPART) of NSW.

Warren Shire Council's revenue policy as applied to rating in 2018/2019 is summarised as follows:

Rate Type	Category	Sub Category	Ad Valorem Cents in \$	Minimum Rate	Min Rate % of Total Rate	Rate Yield \$	No. of Assess.
Ordinary	Residential	Warren	4.0717	498.00	33.32	472,316.16	748
Ordinary	Residential	Nevertire	0.730605	206.00	98.02	14,079.63	68
Ordinary	Residential	Collie	2.009534	206.00	92.91	14,632.92	69
Ordinary	Residential	Rural	0.739767	269.00	7.44	144,475.61	197
Ordinary	Farmland		0.492974	269.00	0.34	3,905,683.62	685
Ordinary	Business		7.76356	498.00	0.51	195,104.41	83
Ordinary	Business	Other (Warren)	0.606061	269.00	36.15	12,649.98	30
Ordinary	Business	Other (Airport Area)	0.75874	269.00	22.03	6,104.01	10
Ordinary	Business	Other (Nevertire)	1.61871	269.00	47.68	7,33.93	19
					Total	4,772,380.27	1,909

The above calculations have been based on a 2.3% increase in the general rate yield, which is the permissible rate increase for 2018/2019 and will generate an additional \$138,905 on the 2017/2018 rate levy.

PAYMENT OF RATES AND ANNUAL CHARGES (SECTION 562 LOCAL GOVERNMENT ACT 1993)

If you wish to pay the annual rates and charges in one payment, please pay the total amount shown on the notice by 31 August. If you prefer to pay by quarterly instalments, the first instalment is payable by 31 August. The remaining instalments are due by 30 November, 28 February and 31 May. You will be sent a reminder notice for the remaining instalments at least 30 days prior to the due date.

ACCRUAL OF INTEREST ON OVERDUE RATES AND CHARGES (SECTION 566 LOCAL GOVERNMENT ACT 1993)

Any instalment not paid by the due date becomes overdue and is subject to interest. Interest accrues on a daily basis, on all rates and charges that remain unpaid after they become due and payable.

UNDER SECTION 564 LOCAL GOVERNMENT ACT 1993 -

Council may accept periodical payments of rates and charges in accordance with an agreement made with the person liable for those rates and charges.

HARDSHIP PROVISIONS

Council understands that people can fall on hard times due to drought, changes in relationships and other personal factors. We can help you through these events if you come and talk to our Rates staff and enter into a payment plan that allows you to make payments. Talk to us early and we may reduce some of the personal stress that occurs at these times.

COUNCIL POLICIES

Council has several policies on its web site to assist the community understand our finance, rating and general governance areas. If you are dealing with Council as a supplier, a rate payer who needs assistance or as an interested resident, take a look at our web site. We are happy to discuss any policy items with you.

WATER, SEWERAGE AND GARBAGE

Water, sewerage and garbage are separate individual funds and the revenue policy is a user based policy in accordance with State Government guidelines.

Warren Water supply	Availability charge	\$392/year (levied on rate notice)
Warren Bore water Potable	Usage charges First Step up to 450kL per annum Second Step (over 450kL)	(Account sent each quarter) \$1.14/kL \$1.73/kL
Warren River water Non Potable	Usage charges First Step up to 450kL per annum Second Step (over 450kL)	(Account sent each quarter) \$0.42/kL \$0.73/kL
Nevertire Bore water Potable	Availability charge Usage charges First Step up to 450kL per annum Second Step (over 450kL)	\$520/year (levied on rate notice) (Account sent each quarter) \$0.66/kL \$0.96/kL
Collie Bore water Non Potable	Availability charge Usage charges First Step up to 400kL per annum Second Step (over 400kL)	\$397/year (levied on rate notice) (Account sent each quarter) \$1.42/kL \$2.15/kL
Non-Residential Sewer Charge	Availability charge Usage charges	\$495/year (levied on rate notice) (Account sent each quarter) \$1.91/kL
Sewerage Charges	Occupied	Unoccupied
Warren	\$540.00	\$540.00
Nevertire	\$565.00	\$215.00
Garbage Charges	Occupied	Unoccupied
Warren	\$265.00	\$ 44.00
Nevertire	\$265.00	\$ 44.00
Collie	\$265.00	----

People wishing to pay their rate instalments by **DIRECT DEPOSIT, INTERNET BANKING OR BPAY** May do so provided they supply their payment reference applicable to each payment amount with their transaction.

Council's banking details for deposits are:

Account Name:	Warren Shire Council
NAB – BSB No:	082 897
Account No:	50 999 8723

ROADS AND BRIDGES

Council has a dedicated road network and has always considered its road network as its major core activity and the provision of a reliable road network is imperative to enable our food and fibre producers to deliver their product to market. Council has three classifications of road and a brief explanation on their status is as follows:

STATE HIGHWAYS - ROAD LENGTH 70KM

State highways are fully controlled by the Roads and Maritime Services (RMS) and Council operates under a Roads Maintenance Council Contract to carry out works as and when determined by the RMS. 2018/19 estimated expenditure **\$500,000**.

REGIONAL ROADS - ROAD LENGTH	SEALED	-	327KM
	UNSEALED	-	30KM
	BRIDGES	-	19

The Regional Road network in New South Wales has been determined by the State Government, although under the Roads Act 1993, Council has been given ownership. The RMS provides the funding for maintenance and improvements. 2018/19 estimated expenditure less depreciation **\$1,564,000**.

LOCAL ROADS - ROAD LENGTH	SEALED	-	303KM
	UNSEALED	-	633KM
	BRIDGES	-	34

The Local Road network is fully controlled by Council and as a result, is the responsibility of Council to fund and maintain. The works program is made up of maintenance and improvement and forms part of Council's management strategy. 2018/19 estimated expenditure less depreciation **\$2,134,707**.

LIBRARY

The Library has continued to provide a diverse and people friendly service to the community. It is open six days per week and provides print material (fiction, non-fiction, large print, young adult and junior) DVD's, toys, talking books, and magazines. Electronic resources are available by way of Borrow Box (e-audio and e-books) Zinio (e-magazines) and Tumble Books (e-books for children). Photocopying, laminating and public access to Internet services by way of public access pc's and l pads are available as well as public Wi-Fi for people to use on their personal devices.

Warren is also a member and administrator of the North Western Library which incorporates the Shires of Bogan, Coonamble, Gilgandra and Warren. With the automated SPYDUS system in place transfers are now more efficient and the public reap the benefits of the rotation of materials between these four libraries. Many 24/7 services are available such as reservations, renewals and full access to the library database. You can access all the library services at <http://www.northwesternlibrary.com.au>

WARREN MEMORIAL SWIMMING POOL

Opening hours are: 12 Noon to 6.00pm daily. (During Summer months only)
Contact phone: 6847 6675.

SHOWGROUND/RACECOURSE

Known as the “Randwick of the West”, the Showground/Racecourse complex with its excellent facilities is available for hire for all types of functions such as receptions, parties and sporting events. Bookings and further information can be obtained from the Shire offices or by phoning 6847 6600.

VISITORS INFORMATION CENTRE

Located in Burton Street, Warren (next to the Post Office). For information please phone 6847 6665.

Opening hours: 10.00am to 5.00 pm Monday to Friday *and* 9.30 am to 12 noon Saturday.

Council has an agreement with the Windows on the Wetland (WoW) Centre to provide tourism and education facilities.

SERVICES NSW

Warren Shire Council acts as an agent for Services NSW and offers full Motor Registry facilities and other NSW Government services at Council’s office.

WARREN SPORTING AND CULTURAL CENTRE

The Warren Sporting and Cultural Centre is open 7 days per week for all sports, both indoors and outdoors. The Centre is also a great venue for parties, weddings or entertaining. Council has recently updated the gym equipment and new members are welcome. Please phone the Centre Manager on 6847 6670 to make a booking or to inquire about what’s on at the moment.

COUNCIL HEADQUARTERS

Address: 115 Dubbo Street, WARREN NSW 2824
Postal Address: PO Box 6, WARREN NSW 2824
E-mail: council@warren.nsw.gov.au Web: www.warren.nsw.gov.au
Phone: (02) 6847 6600 Fax: (02) 6847 6633

OFFICE HOURS

Enquiries/Cashier: 8.30 am to 4.30 pm
Monday to Friday
Services NSW: 8.30 am to 4.30 pm
Monday to Friday

AFTER HOURS

Emergencies: (02) 6847 6600. (Please be patient to allow time for number to divert during after hours)

LIBRARY

Address: 69 Dubbo Street, WARREN NSW 2824
Postal Address: PO Box 6, WARREN NSW 2824
Phone: (02) 6847 6656
Fax: (02) 6847 6660
E-mail: library@warren.nsw.gov.au

Hours of Business: 10.00 am to 5.00 pm
Monday to Friday;
10.00 am to 1.00 pm Saturday

WARREN SPORTING & CULTURAL CENTRE

Address: Udora Road, WARREN NSW 2824
Postal Address: PO Box 6, WARREN NSW 2824
Phone: (02) 6847 6670
Fax: (02) 6847 3704
E-mail: warrensc@warren.nsw.gov.au