



Warren Council acts to resolve mobile service issues post-3G shutdown

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As Australia's 3G networks are switched off, residents of Warren are feeling the effects of poor mobile reception, with service interruptions becoming increasingly frustrating. Telstra, Optus, and TPG Telecom made the decision to switch off their 3G networks to free up radiofrequency spectrum for the expansion of 4G and 5G networks. While this upgrade is designed to improve capacity, speed and reliability, rural areas like Warren have been facing a decline in service.

"In Warren, mobile phone reception has been a chronic complaint, and the 3G shutdown has only worsened the situation," said Warren Shire Council Mayor, Councillor Greg Whitelely. "Local residents are reporting slower connections, with some unable to get reliable service at all."

The council has sought a professional evaluation of local mobile phone coverage, which confirmed a noticeable decrease in range since the closure of the 3G network. The report identifies multiple black spots in the area.

"We are on the front foot with this issue, having consulted a professional company to evaluate our communication networks, and their report confirms that the range of mobile phones has diminished significantly since the 3G shutdown," said Councillor Whitelely. "We are actively working to address these issues through the Federal Government's Black Spot Program."

The council is committed to lobbying for improved services for its residents, ensuring that rural areas like Warren aren't left behind as telecommunications evolve across Australia.

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Media Contact:

Stephen Glen

Acting General Manager, Warren Shire Council

sg@warren.nsw.gov.au

Ph: (02) 6847 660